



**SIEMENS**

Global network of innovation

**HiPath 1100**

**HiPath 1120**









**HiPath 1150**

**HiPath 1190**

Attendant Console (AC)  
System Telephone  
Profiset 3030  
E822 ST

**Quick Reference Guide**

## Explanation of symbols

Symbol	Explanation
	Key off
	Key on
	Blinking.
	Lift the handset.
	Start conversation.
	Replace the handset.
	Signaling with a short beep
	Enter numbers, keys, password, etc.

## Numbering Plan

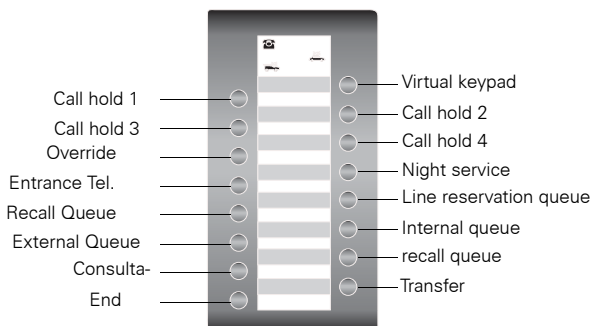
Description	HiPath 1120	HiPath 1150	HiPath 1190
External line	801 to 808	801 to 832	801 to 845
Extension, including S <sub>0</sub>	11 to 30	11 to 60 610 to 645	101 to 240
Group of external lines	0, 890 to 899		
Internal subscriber group	770 to 779		
Hunt groups (HG)	780 to 789		
UCD subscriber group	790 to 799		
Carrier	9		
EVM - Default internal number	790		
EVM - Message ports	7491 to 7492		
EVM - Virtual ports	744 to 747		
Fax/DID - Virtual message ports	740 to 743		
USB/CAPI line	10		100
Substitution for * and #	75 and 76 (accordingly)		

## Profiset 3030 and E822 ST system telephones

Function	Profiset 3030	E822 ST
Display	3 lines	2 lines
Navigation keys (Next, Back and Enter keys)	⬆ ⬇ ⬆ or ⬆ ⬇ ⬆	⬆ ⬇ ⬆
Speaker	🔊	🔊
Menu	⌂	---
Flash/Fil	🔄	🔄
Feature	⚙️	Ⓜ️
Mute	🔇	---

## Configuring the keys

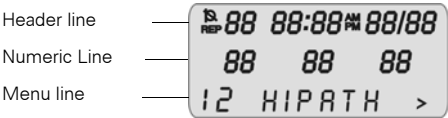
Programmable keys are available on two key banks on the “Virtual keypad.” The default key configuration for bank 0 is shown below. For bank 1, only the “Virtual keypad” key is configured by default. All other keys are available and can be programmed.



Labels for programmable keys can be printed/changed using the "Printing Labels" service on the HiPath 1100 Manager.

Display

For the Profiset 3030 system telephone



- The Header line displays MUTE (MUTE icon), repeated calls (REP), repeated calls counter (88), time and date, and duration of outgoing calls.
- The Numeric line displays the number of internal calls (including Entrance Telephone calls), external calls and external callbacks, in this order.
- The Menu line displays the extension number and system messages pertaining to feature selection options. When a ">" or "N" symbol appears next to the line, it means there are additional selection options. To scroll through the available options use the navigation keys. To select an option press the Enter key. When a "▲" or "▼" symbol appears next to the line, it means there are additional lines to be displayed. Select the "Menu" key to access the next line or the previous line.

















For the E822 ST system telephone





- The Information line displays the time, the duration of outgoing calls, the number of internal calls (including entrance telephone calls), external calls and external callbacks.
- The Menu Line displays the extension number and system messages pertaining to feature selection options. If the ">" appears on the right, it means there are more selection options available. To navigate through the options use the arrow keys. To select an option, press the confirmation key.

Viewing system status





























Function	Meaning	Key action
Virtual keypad		
	Bank 0 is activated (Attendant Console functions).	To activate Bank 1 (programmed key functions).
	Bank 1 is activated (programmed key functions).	To activate Bank 0 (Attendant Console functions).
Call Hold from 1 to 4		
	Parking slot is empty.	Places the caller on hold.
	Parking slot is busy.	Resumes conversation on a call parked in this slot.
	An internal or external call is recalling after a 3-minute wait.	Resumes conversation on a call parked in this slot.

Function	Meaning	Key action
<b>Override</b>		
	No signal assigned.	Overrides the conversation.
<b>Night service</b>		
	Night service deactivated.	Enter the password to activate the service.
	Night service activated.	Enter the password to deactivate the service.
<b>Entrance telephone queue</b>		
	No calls.	No action.
	One or more internal entrance telephone calls are ringing.	Answer the entrance telephone call.
<b>Line reservation queue</b>		
	No reservation signal present.	No action.
	Reservation signaling.	Takes the line that is signaling a reservation.
<b>Recall queue</b>		
	No Recall is ringing.	No action.
	Callback.	Accepts callback and starts the call.
<b>Internal queue</b>		
	No internal call or internal call-back.	No action.
	One or more internal calls and internal callbacks ringing.	Answers the internal call that has been waiting the longest.
<b>External queue</b>		
	No external calls.	No action.
	One or more external calls are ringing.	Answers the external call that has been ringing the longest.
<b>Recall queue</b>		
	No external recalls.	No action.
	Recall ringing.	Answers the external recall that has been ringing the longest.
<b>Consultation</b>		
	No signal assigned.	Makes a consultation to a second extension.

Function	Meaning	Key action
<b>Transfer</b>		
	No signal assigned.	Transfers a call that has been waiting.
<b>End</b>		
	No signal assigned.	Ends the conversation in progress and returns to the call that is waiting, if there is one. Functions as a telephone hook.

## Main functions

The list below describes the most frequently used features for the Attendant Console. These and other features are activated by entering a feature code or by selecting the feature on the display menu.

Function	Attendant Console (AC)
<b>Individual speed dialing</b>	 * <sup>abc</sup> 7 + * 0 ... * <sup>ghi</sup> 4 
<b>Individual speed dialing Programming</b>	 * <sup>wxyz</sup> 9 <sup>abc</sup> 2 + * 0 ... * <sup>ghi</sup> 4  CHANGE?  +  number  SAVE?  wait for  
<b>System speed dialing</b>	 * <sup>abc</sup> 7 + 0 0 0 ... <sup>abc</sup> 2 <sup>ghi</sup> 4 <sup>wxyz</sup> 9 
<b>Transfer</b> When an external analog line programmed as "Type of answering signal" or a digital line is being used, you must wait for an answer before transferring the call. For transfers without consultation, there is no need to wait before answering or to use the Transfer key, in the case of an internal transfer).	<b>Internal</b>  <sup>abc</sup> 2 extension  <b>External</b>   number   Transfer
<b>Consultation</b> (To end a consultation wait for replacement of handset or select the End key)	  Consultation  
<b>Toggle</b> (Use after consultation for answering a second or urgent call)	  * <sup>abc</sup> 2 
<b>Call forwarding to an external number</b>	 * 1 1 +  external line + 

Function	Attendant Console (AC)
<b>Internal call forwarding</b>	extension, voice mail group, call group or Fax/DID+
<b>Call forwarding</b> Deactivation	
<b>Call forward no answer or busy</b> Activation	extension, voice mail group, call group or external line +
<b>Call forward no answer or busy</b> Deactivation	
<b>Suffix dialing</b>	data
<b>Speaker</b>	Activate/deactivate speakerphone   Activate/deactivate speaker 
<b>Programming a feature for a key</b>	 feature to be programmed and 
<b>Conference</b>	 
<b>Headset</b> Activation	
<b>Headset</b> Deactivation	



Note 1:

There is no audible signal (beep) when a second incoming call is received. A visual signal is displayed on the key assigned to answer external calls (External queue Key). This key blinks even when there is a call in progress).



Note 2:

When an E822 ST system telephone receives an incoming call, it may display the caller's name and number for 3 seconds on the Information Line. After the specified time, the display reverts to the number of calls.



Note 3:

See the User Manual or the HiPath 1100 Manager for information on how to program the keys.  
System telephone settings can be configured individually according to each user's preferences. For further information on how to configure a system telephone, see the manual included with the unit

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Note 4:

The Attendant Console does not receive "Direct message to the speaker-phone" and it cannot belong to any associated group.

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Note 5:

For Korea the numbering plan changes as follows:

- a) Access to the group of external lines is done with digit "9" instead of "0"
  - b) Calling an operator terminal is done with digit "0" instead of "9"
  - c) Group call pickup is done with sequence "\*0" instead of "\*57"
  - d) Recovery of a parked call is done with sequence "\*57" instead of "\*0"
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Note 6:

Feature codes can be changed with the HiPath 1100 Manager. An expert should be consulted in this case.

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Ref. No.: **A31003-K1270-U110-2-7619**

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26.01.07 V6.0

